



Section I: Guarantee Details

Under this guarantee, JustFence shall, as a sole remedy, replace wire broken due to orange rust, if the damage happens within 25 years from the date of purchase, provided the conditions under which the guarantee is valid and not valid is followed as listed below. Also as per IS 4826:1979 clause 4.2.2, zinc coating uniformity is not applicable for cut ends up to 25mm from the edge of the wire and may be prone to rust as the fence products are manufactured from galvanized wire and the cut ends do not have zinc coating.

Section II: Conditions under which Guarantee is Valid

- The customer should have purchased the product from a JustFence Authorized Dealer or Distributor.
- The customer should have registered the product for guarantee on www.justfence.in/guarantee within 60 days of purchase of the product
- The invoice uploaded should be very clear with invoice date, dealer name, dealer address, product details, rate of purchase and dealer signature clearly visible.
- The guarantee card should be fully filled with dealer code and dealer stamp and should not be damaged or found with missing information.
- The claim process is executed within 30 days of occurrence of the event.

Section III: Conditions under which Guarantee is Not Valid

- The product should not have been placed in acidic environments (pH level lesser than 6) as zinc is instantly reactive with acids.
- The product should not have been stored without its protective outer box carton covering before installation
- The product should not be installed in water logged areas or submerged areas where this is continuous contact with water.
- The product should not have been welded as welding removes the zinc coating at the areas where welding happens
- The product should not have been used for other applications apart from its intended use of fencing.
- Hard impact with sharp tools should be avoided during fence installation and maintenance.
- Damage by flood, chemicals, industrial environment, acts of God, extreme weather conditions, fires, explosions and stagnant water.
- The product should not be stored next to fertilizers, pesticides and insecticides before installation.
- The product incase is installed within 30 kms from sea coast will reduce the product life as there is a high level of salinity in air and water.
- Damage of product during transit or during storage at dealer or distributors premises.
- Any other defects apart from wire broken due to orange rust.
- Any other acts, occurrences, defects or damages not caused by JustFence.

Section IV: Claim Process

The following documentation is required for claiming the guarantee:

- Acknowledgement copy received from JustFence after product registration
- Original Purchase Invoice
- Copy of the Guarantee Card
- Details of complaint for claiming guarantee including images and video
- Google Plus Code of the property where the product was installed

These details should be sent by email to info@justfence.in or posted to the below address:

Evershine Dynamic Corporation Ltd,
12, Mill Road,
Coimbatore-641 001

Sole remedy under this guarantee is the replacement of wire broken due to orange rust. This only applies when all the conditions mentioned above are met. In no event shall Evershine Dynamic Corporation Ltd be liable for any special, consequential, incidental or other indirect damages including, but not limited to; loss of profit, loss of use, loss due to gaps or stops in production, loss of business or opportunity, loss of goodwill, or any punitive damages arising out of or in connection with this guarantee, where such damages are based on breach of contract, tort (including negligence) or other theory of liability. Evershine Dynamic Corporation Ltd reserves the right to change the terms and conditions at any time without any prior information.